



Care
For the
Homeless

40 YEARS

Ending Episodes
of Homelessness

2025 IMPACT



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Cover Photo
CAB Recognition Award
Legacy of Hope Event
October 2025

A LETTER FROM OUR

Board Chair and CEO

Dear Friends,

Forty years ago, Care For the Homeless was founded on a simple yet powerful belief: that every person, regardless of where they sleep at night, deserves dignity, compassion, and access to high-quality healthcare. What began with a small number of exam rooms in soup kitchens and drop-in centers has grown into a citywide network of 16 locations across all five boroughs. A network that delivers critical integrated healthcare, shelter, and supportive services to thousands of New Yorkers each year.

Since 1985, CFH has served New York City with distinction and leadership, providing not only essential care but also steadfast advocacy alongside our neighbors in need. Today, our impact reflects both growth and urgency: more than 12,000 individuals receive care annually, supported through nearly 44,000 healthcare visits, and 750 adults find safety in our shelters and Safe Havens. Our work endures because the need continues to grow. Rising housing costs with increasing cost-of-living pressures place an ever-greater strain on New Yorkers and those we are committed to serve.

This past year marked a pivotal moment. As we celebrated 40 years of service, more individuals than ever faced instability and turned to CFH for care and support. In response, we have expanded to six residential programs and have grown a dedicated team to more than 420 staff, ensuring we can meet increasing demand with compassion and quality care.

We remain firmly grounded in our founding vision, carrying forward the same unwavering commitment that has guided us from the start to meet people where they are and walk alongside them on their path toward stability and well-being.

We are deeply grateful to the partners, supporters, community members, and team members who stand beside us in this work. Your commitment is the foundation of all we do and makes our mission possible.

Together, we will continue working to move individuals from crisis to stability, restoring dignity and striving to end episodes of homelessness for the people and communities we serve.



Surjit Chana
Board Chair



George Nashak
President and CEO

OUR WORK

OUR MISSION

For over 40 years, Care For the Homeless has fought homelessness by delivering high-quality and client-centered health care, human services and shelter to homeless individuals and families, and by advocating for policies to ameliorate, prevent and end homelessness.

OUR COMMITMENT

We help our fellow New Yorkers move from crisis to stability.

Care For the Homeless (CFH) is a nationally recognized nonprofit leading the way in caring for those experiencing homelessness and housing instability in New York City.

As one of the nation's first Health Care for the Homeless programs, CFH has pioneered an integrated and innovative model of care that brings together healthcare, shelter and social services, designed to meet our clients where they are on their health and housing journey.

Individuals experiencing homelessness face significantly higher rates of poor health and limited access to care. CFH is dedicated to addressing these disparities by delivering essential, high-quality healthcare and supportive services that help people move toward stability and long-term well-being.

Our comprehensive approach includes emergency shelter, primary care for adults, pediatric services for children, dental and oral healthcare, chronic disease management, and integrated mental health and substance use treatment. Together, these services provide a pathway to improved health, dignity, and a more stable future.

WHERE WE WORK

We are located across all five boroughs, ensuring our services are accessible to anyone needing support.

Our health centers are located inside CFH shelters and co-located within partner-run shelters, drop-in centers, and social service agencies - making care accessible where unhoused men, women and families are already seeking support. **This integrated approach is what sets us apart.**



2025 THE YEAR IN NUMBERS



Together, we were able to help more than **12,000 adults and children.**

866
Patients
under the age of 17

Total **dental care visits**



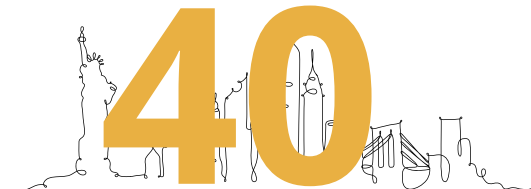
1,842

"We have done this work for four decades, with both compassion and effectiveness. And we will keep doing it as long as there is a need here in New York City."

- George Nashak, President & CEO

873

Men and women found support and a **safe place to stay** in our shelters



CFH recognizes 40 years of service in NYC

750

Total number of **beds** at our shelters in 2025



62%

New clients who had at least one **telehealth office visit**

374 clients placed into **PERMANENT HOUSING**



821,250
Meals served at our shelters

CFH **locations** throughout **all five boroughs**

16

145
Policy engagements with **elected officials and policymakers**



43,818
Total healthcare **patient visits**

8,084
New patients who entered our doors seeking services

196

Individuals reached through our **street outreach** program

HEALTH SERVICES

As one of the nation's pioneering organizations advancing health services for people experiencing homelessness, CFH has helped set the standard for integrated healthcare, shelter, and supportive services.

CFH meets people where they are by placing health services in the communities with the greatest need across New York City. Through our **Care Found Here Community Health Centers**, we provide integrated holistic care including primary and pediatric services, dental care, mental health support, and substance use treatment, ensuring access for all, regardless of a patient's ability to pay.

*"They keep supporting every person, especially people living alone like me."
B. Olvera, CFH Health Center Patient*

Our commitment to expanding access to care remains unwavering. A key part of this effort is our **telehealth program**, which delivers real-time care to individuals who are unable to visit our health centers in person. Over the past year, we served 7,536 new clients through telehealth, including 5,365 adults aged 50 and older, highlighting the program's vital role in reaching older populations.

As part of our integrated healthcare model, CFH also provided **vaccinations** to 1,628 patients in 2025 and assisted 196 individuals through our **street outreach** program.

43,818

Total healthcare visits

8,084

New patient visits

1,183

New patient visits age 65 & over

866

Patients under the age of 17



RESIDENTIAL SERVICES

Once we welcome a CFH temporary resident into our shelter, our focus is on delivering compassionate, comprehensive care that supports both immediate stability and long-term progress. **Our Shelter+ approach addresses the full spectrum of each resident's needs, offering far more than just a bed.** Every resident has direct access to our Care Found Here Community Health Center just steps away, along with complete wraparound services designed to promote health, stability, and a pathway forward.

In addition to support services, they receive comfort through three nutritious meals each day, clean clothing to wear, showers, and supportive care through our onsite specialists. Our expert team of counselors and specialists work closely with each individual to help end their episode of homelessness and accelerate their return to stability and independent living.

750

Total beds at our shelters

873

Individuals found a safe place to stay in our shelters

821,250

Meals served at our shelters

374

Individuals placed into permanent housing

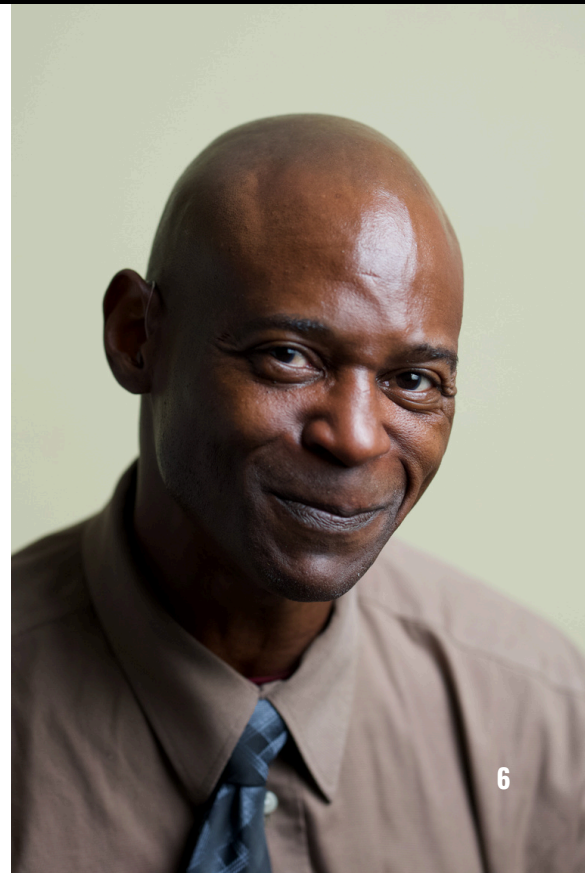
Meet Bertram

Stability and possibility are what Bertram has been looking forward to most after moving into his new Bronx apartment, a place he affectionately calls "a castle of my own."

Bertram first connected with CFH in 2023 while staying at Bellevue Men's Shelter, where CFH is the healthcare provider. Along his journey toward stable housing, he became an active member of our Consumer Advisory Board.

Not only has he secured a new home, he has also been accepted into an internship program through the NYC Department of Aging, where he hopes to transition to full-time employment. Bertram, stability feels safe, and is a second chance.

His story illuminates how even after deep setbacks, ***healing is possible.***



POLICY + ADVOCACY



Beyond our direct-service work, CFH advocates at the city, state, and federal levels to advance policies that prevent homelessness, expand access to quality healthcare and housing, and protect human dignity - mobilizing our community to influence lasting change.

Our Policy + Advocacy team advanced Care For the Homeless' mission by pairing systems-level advocacy with deep engagement of lived experience advocates. Our work focused on influencing policy at the city, state, and federal levels while expanding opportunities for those with lived experience to lead and participate in advocacy efforts. **These efforts position Care For the Homeless as a trusted voice**, helping ensure that government decisions reflect the realities faced by people experiencing homelessness.

145

Engagements with
policy makers

27

Calls to Action in response to
emerging policy changes

1,700

Individuals engaged in our
public education events

- 20 public engagement activities that included presentations, policy seminars and briefings, and public awareness events.
- Hosted 3 site visits with New York State elected representatives.
- Hosted our bi-annual policy seminar in the fall of 2025.

In recognition of our work, CFH was awarded the Advocacy Center of Excellence gold status designation by the National Association of Community Health Centers.

CONSUMER ADVISORY BOARD



CFH's Consumer Advisory Board plays a vital role in shaping the way we deliver care and services across our organization. Comprised of individuals with lived experience of homelessness that utilize our services, the CAB brings an essential and deeply informed perspective to our work, especially one that cannot be replicated through data alone. Their insights help ensure that our programs are not only responsive, but truly relevant to the people we serve. By sharing their experiences, challenges, and successes, members help us better understand the barriers individuals face and the pathways that lead to stability.



In 2025, CFH facilitated **80 CAB engagement activities** that included meetings with legislators, trainings, advocacy events, and planning sessions. And through thoughtful recruitment, the CAB welcomed **five new members last year**.

WE ARE DEEPLY GRATEFUL FOR YOUR ONGOING SUPPORT OF OUR WORK

Our work would not be possible without the generosity and dedication of our partners and supporters. Your commitment has brought meaningful hope, stability, and improved well-being to the lives of thousands of New Yorkers in need, and we are deeply grateful. We extend our sincere gratitude to our volunteers, staff, Board members, donors, corporate partners, foundations, community partners, and advocates whose commitment is essential to our work. Your collective support not only transforms lives, but ensures our mission continues to reach and uplift the communities we serve.

WAYS TO GET INVOLVED

JOIN US IN OUR WORK

We offer numerous ways to get involved, including volunteering and taking on volunteer leadership roles through our CFH Young Professionals Network and other leadership committees, serving as a member on event planning committees such as our annual *Legacy of Hope* and *Homeless Awareness Walk/Run*, coordinating volunteer engagement, and participating in our advocacy initiatives.

SPONSOR AN EVENT

By sponsoring one of our events, individuals and companies join a distinguished community who champion our mission. We offer many sponsorship opportunities throughout the year.

VOLUNTEER WITH CFH

We welcome both corporate and individual volunteers throughout the year, with a range of opportunities to meaningfully engage in our work.

2026 EVENTS

- May 20 Policy & Advocacy Webinar (virtual)
- Aug 15 CFH Brooklyn Cyclones Star Wars Night- Coney Island
- Oct 21 Fall Policy & Advocacy Policy Seminar - Location TBD
- Oct 28 Annual *Legacy of Hope* - Bohemia National Hall
- Nov 7 Annual 5K Homeless Awareness Walk/Run - Riverside Park

To learn more, register to attend or sponsor one of our events, please visit our Events page on our website: www.careforthehomeless.org. Dates subject to change.

MAKE CFH YOUR CHARITY OF CHOICE

Whether through employer matching gifts, or one-time or recurring support, designating CFH as your charity of choice strengthens our ability to advance our mission.

INCLUDE CFH IN YOUR LEGACY PLANNING

By including CFH in your estate or legacy planning, you ensure that your commitment to serving NYC's most vulnerable continues for years to come. Legacy gifts provide enduring support for our programs and helps ensure a future where individuals can move from crisis to stability.

ATTEND AN EVENT

Attending our events is a great way to connect with our community, learn more about our work, and show your support. From educational programs to fundraisers, each event provides an opportunity engage in our critical mission.

Our 2025 Audited Financial Statements and 990 will be available at the conclusion of our annual audit in November, 2026. For financial information, please contact: Tracey Alexander, Chief Development & Communications Officer: Talexander@cfhnyc.org.



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The Year in Photos





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